



Grantee Selection and Performance Review Process

**Neighborhood Services
and Education Committee**

June 8, 2017

Overview - Grants Process

Identify the Need & Services

Grantee Selection

Agreement Negotiation

Performance & Outcome
Assessment

Monitoring

RFP Development – Homeless Services

1 DISRUPT SYSTEMS

Disrupt and transform existing homeless response systems



2 BUILD THE SOLUTION

New housing opportunities



RFP Development – Homeless Services



Grantee Selection

- Panel selection
- Proposal review and rating
- Grantee selection recommendations
- Approval of grant awards

Agreement Negotiation

Performance Measures

- Unduplicated Participants – Number of people served during the agreement term.
- Service Measures/Outputs – The amount of services provided.
- Outcomes – The impact of the services provided.

Example –Performance Measurement

- CoC benchmark for Services Only providers
 - 10% change in placements to **permanent housing or temporary** destinations.
- PATH Agreement Outcomes
 - 35% of clients contacted via street outreach will move from street to **temporary** destinations.
 - 10% of clients contacted via street outreach will move from street to a **permanent housing** destination.

Reporting

- Grantee submits quarterly performance reports
- Department reviews and approves
- If agency is not meeting goals:
 - Housing department provides assistance;
 - Amendment is negotiated; and/or
 - Corrective action plan implemented.

Example – SOMOS Mayfair

HomeGrown Talent Project FY 16-17 - \$150,000

Unduplicated Participants					
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Goal	27	42	53	60	182
Actual	82	66	72	n/a	220

Activity – Leadership Development Training					
Unit of measurement: One individual completing a three-session series, each session being 2.5 hours each					
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Total
Goal	8	6	28	28	70
Actual	49	23	34	n/a	106

Example – SOMOS Mayfair

Outcome: 85% of participants will have increased their leadership skills and/or taken action in the community.

Examples:

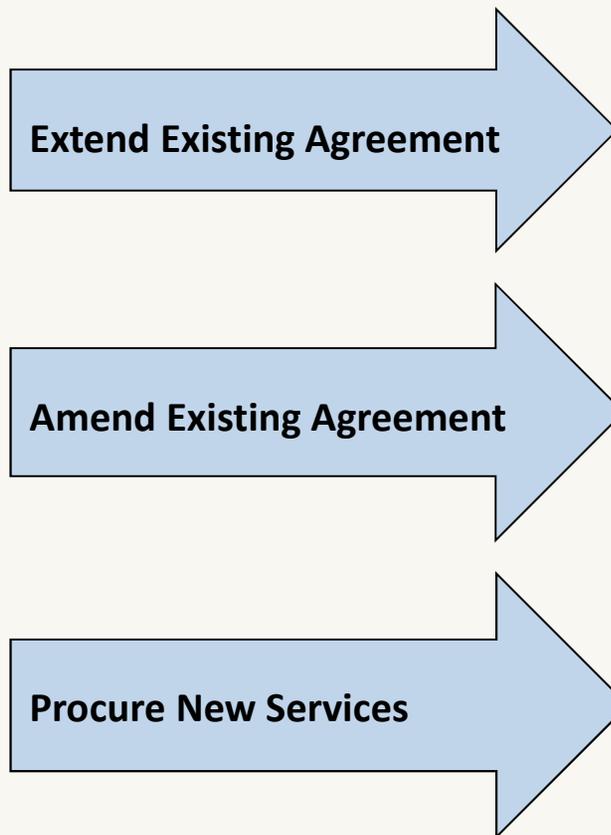
- Volunteered at neighborhood clean up
- Attended a neighborhood meeting
- Facilitated a reading circle
- Attended a school board meeting
- Shared testimony at a school board meeting

Contract Monitoring

- Ongoing Monitoring – Reports and Invoices
- Client satisfaction survey
- Annual Risk Assessment
- Monitoring Visits
 - Annually for high-risk grantees
 - At least every 2 years for all grantees

Renewals and RFPs

Considerations for Contract Renewal



Reporting Results

- Results reported to the public and City Council
- CAPER - September
 - Federal programs (CDBG, ESG, HOME, HOPWA)
- Annual Homeless Report
 - All homeless services (federal and non-federal)