



Memorandum

TO: NEIGHBORHOOD SERVICES
AND EDUCATION COMMITTEE

FROM: Jacky Morales-Ferrand

SUBJECT: ANNUAL HOMELESS REPORT

DATE: August 8, 2017

Approved

Date

8/8/17

SUPPLEMENTAL

REASON FOR SUPPLEMENTAL

The reason for this supplemental memorandum is to provide the Neighborhood Services and Education Committee with a report on the FY16-17 results of several programs with Downtown Streets Team (DST) designed to provide homeless individuals with job training and experience through litter clean-up and debris removal projects throughout the City.

BACKGROUND

The City has partnered with DST over the past several years on projects in Downtown, Monterey Highway, and through the "San José Gateways" program, at key entrances to the City. In the Mayor's March 18, 2016 Budget Message, the administration was directed to explore a city-wide expansion of DST's work experience program, specifically focused on blight in City neighborhoods, and allocate one-time funding for the project.

In FY16-17, the Housing Department completed contracts with DST to implement three different programs designed to provide homeless individuals with job training and experience while also providing litter clean-up and debris removal throughout the City. The Work Experience Program (WEP) emphasizes job training and placement including ongoing cleanup work in downtown San José. The Encampment Abatement Program (EAP) focuses on encampments, creeks and waterways throughout the City, including Coyote, Guadalupe, and Los Gatos creeks. In FY16-17, DST expanded its programming to include the Neighborhood Cleanup Program (NCP) in Santee, Five Wounds/Brookwood Terrace, Mayfair, portions of the Monterey corridor, Senter Road, and Evans Lane.

ANALYSIS

Over the course of the last fiscal year, all three of the DST programs have met or exceeded the contracted goals, removing thousands of cubic yards and debris from the waterways and neighborhood streets while also providing valuable job training and case management for homeless and formerly homeless participants. The tables below provide an overview of the number of participants, outcomes, and activities for each of the programs:

Work Experience Program (WEP)	Goal	Actual
Unduplicated Participants	80	116
<u>Outcome 1</u> - 65% of participants who graduate from the program will retain employment for at least three months.	65%	90%
<u>Outcome 2</u> - At least 10 participants who graduate from the program will be placed in permanent jobs identified in written agreements with business partners and retain employment for at least 3 months.	10	11
<u>Activity 1</u> - Business Partnership Development - Number of job placements included in written agreements with business.	10	24
<u>Activity 2</u> - Employment Development Services (# of hours) - Employment Development Services include, but are not limited to, resume writing, one-on-one job search, interview preparation, workshops and application assistance.	2,200	3,216

Encampment Abatement Project (EAP) and Neighborhood Cleanup Project (NCP)	Goal	Actual
Unduplicated Participants	99	121
<u>Outcome 1</u> - 40% of participants served will gain or increase employment or non-employment cash income.	40%	52%
<u>Outcome 2</u> - 10% of participants served through supportive services (case management) will exit to permanent housing destinations.	10%	36%
<u>Outcome 3</u> - 75% of participants enrolled in case management for at least 30 days and have access to rental subsidies will maintain permanent housing for six (6) months.	75%	100%
<u>Activity 1</u> - Trash and other debris removed (# of cubic yards).	3,500	4,176
<u>Activity 2a</u> - Participants placed into permanent housing (# of individuals).	20	21
<u>Activity 2b</u> - Hours of Case Management Services (# of hours).	3,800	4,245

In FY 17-18, the Housing Department is supporting the continuation of the WEP and expanding the EAP from one to two clean-up teams. Although the Department no longer has funding available to support the NCP, the number of work teams remains unchanged from FY 16-17 to FY 17-18 due to the addition of the EAP team. The Mayor's 2017 June budget message included an additional \$135,000 to support DST to focus on litter and trash removal in Central San José's highest traffic corridors. The Housing Department will work with the Mayor's Office and DST to determine the scope and outcomes for this project.

COORDINATION

This report has been prepared in coordination with the Office of the City Attorney.

/s/
JACKY MORALES-FERRAND
Director of Housing

For questions please contact Ray Bramson, Acting Deputy Director, at 408-535-8234.