What is RLEI?

- Supports neighborhood groups in resolving issues around problem, disruptive properties to safety, security, and a community’s wellbeing.

- Empowers neighborhood groups to make their communities safe and secure.
RLEI Workflow

Neighborhood petition RLEI for Support

Cases assessed

RLEI educates neighbors, and meets with property owners

Solution reached or, if not reached, option of small claim court
Success Story: 10291 Kenilworth Way

Before

After
RLEI Output Measurements

- 130 neighborhood groups involved
- 530 residents engaged
- 53 problem properties resolved
Outcome Measurements

- 80% of Neighborhood Associations and Groups will report satisfaction with RLEI services.
  - 100% satisfied

- 80% of cases accepted into the Program will be resolved within 12 months of opening the case.
  - 57% resolved within 12 months
Results of Limited ROI Study

- Savings Per Case = $12,415
  - Average Cost to City Per case before RLEI = $12,752
  - Average Cost Per Case after RLEI = $337
- Number of Cases Resolved 7/1/2015 - 12/31/2016 = 18
- City Savings = $223,470 (Savings per Case x 18 Cases Resolved)
- Total City of San Jose Investment = $175,000
- Return on Investment ($ 223,470 / $175,000) = $1.28
Funding Challenges

- FY: 17/18 City General Fund Commitment: $150,000
- CDBG Option –
  - Opportunity for Neighborhood Engagement
  - RLEI did not apply