



Memorandum

TO: HONORABLE MAYOR
AND CITY COUNCIL

FROM: Jacky Morales-Ferrand

SUBJECT: SEE BELOW

DATE: August 31, 2016

Approved

D. D. SyL

Date

9/2/16

SUBJECT: PUBLIC HEARING ON THE FY 2015-2016 CONSOLIDATED ANNUAL PERFORMANCE EVALUATION REPORT (CAPER) AND APPROVAL OF THE DOCUMENT

RECOMMENDATION

Hold a Public Hearing on the FY 2015-2016 Consolidated Annual Performance Evaluation Report (CAPER) and approve the FY2015-2016 CAPER for submittal to the U.S. Department of Housing and Urban Development by the September 30, 2016 deadline.

OUTCOME

Approval of the CAPER will ensure compliance with the U.S. Department of Housing and Urban Development's (HUD) reporting requirements and enable the City to continue qualifying for much needed federal funds for housing and community development programs.

EXECUTIVE SUMMARY

This memorandum summarizes the accomplishments contained within the FY 2015-2016 CAPER. The CAPER describes the progress towards achieving the housing and community development goals identified in the City's five-year Consolidated Plan (2015-2020) and the FY 2015-2016 Annual Action Plan. The highlights include achievements in the four areas of need identified in the five-year Consolidated Plan. These include: 1) Increase and Preserve Affordable Housing; 2) Respond to Homelessness and its Impact on the Community; 3) Strengthening Neighborhoods; and (4) Promote Fair Housing Choices.

The accomplishments reflect measures stated in agreements with service providers. They summarize only the goals associated with the federal funds provided to address these areas. In

most instances, the funds are leveraged with other City funding sources. However in the case of Fair Housing, the federal funds are currently the only resource available to address this need.

For FY 2015-16, the City expended over \$21,000,000 in federal funds. In aggregate these federal funds achieved the following milestones:

- 2,536 individuals accessed public services at least once, such as overnight shelter services, meals for seniors, neighborhood leadership classes, or legal representation.
- 133 households received transitional or long-term rental assistance.
- 2,079 properties were improved, as a result of either the Minor Repair program or enhanced code enforcement services.
- 234 affordable apartments were funded that will serve thousands of low-income residents over the next thirty years.
- Nine capital improvement projects in predominately low-income neighborhoods that will benefit thousands of individuals over the useful life of these investments.

Unfortunately, the amount of federal funding provided does not come close to meeting the total requirement for each area of need. Nonetheless, the federal resources help leverage local funding to provide a greater impact in addressing the needs of the community and have a tremendous impact on the lives of those fortunate enough to be served or impacted through these programs.

BACKGROUND

As the tenth largest city in the country, San José receives federal funds directly from HUD as an entitlement community. Administered by the City's Department of Housing, the funds are vital in helping the Department to meet its mission to strengthen and revitalize San José's communities through housing and neighborhood investments.

In order to qualify for these funds, HUD requires that the City complete the following three documents:

1. A Five-Year Consolidated Plan (Five-Year Plan), which documents the City's housing needs and its strategies for meeting those needs during a five year period. The City Council approved the FY 2015-20 Consolidated Plan in May 2015.
2. An Annual Action Plan (Annual Plan), which details the investment strategy in each of the five years within a Consolidated Plan cycle to meet identified priorities. The City Council approved the current FY 2016-17 Annual Action Plan in May 2016 for the second year of the 2015-20 cycle.

3. A Consolidated Annual Performance and Evaluation Report (CAPER), which summarizes the City's progress in meeting the objectives of its respective Annual Plans. The draft FY 2015-16 CAPER is available on the Housing Department's website at the following location -www.sanjoseca.gov/CAPER.

These three documents include information on the City's use of federal funds, including the Community Development Block Grant (CDBG), Home Investment Partnership (HOME) Program, Emergency Solutions Grant (ESG), and Housing Opportunities for People with AIDS (HOPWA). The FY 2015-2016 CAPER reports on the progress made towards achieving the housing and community development goals identified in the City's *Five-Year Consolidated Plan (2015-2020)* and the *FY 2015-2016 Annual Action Plan*. These Plans guide the funding priorities for San José's federal housing grant programs, which are administered by the City's Housing Department and overseen by the U.S. Department of Housing and Urban Development (HUD).

The September 13, 2016 City Council meeting provides an opportunity for public input on the report and for the City Council to consider approval of the CAPER. If approved, staff will submit the final report including any public comments to HUD by the September 30, 2015 deadline.

ANALYSIS

The City received a total allocation of \$12,000,000 in Federal funding from CDBG, HOME, HOPWA, and ESG programs for FY 2015-16. Since experiencing significant reductions in FY 2011-12, federal funding levels have remained relatively consistent over the past few years. The City leveraged the FY 2015-16 allocations with other funds and program resources in order to provide vital resources for activities identified as the areas of greatest need in the 2015-2020 Consolidated Plans. These include the following:

1. Increase and Preserve Affordable Housing;
2. Respond to Homelessness and its Impact on the Community;
3. Strengthening Neighborhoods; and
4. Promote Fair Housing Choices.

Major accomplishments achieved during the 2015-16 Fiscal Year are highlighted in the following sections. Each set of annual goals in the 2015-16 Annual Action Plan are measured against progress toward the goals set in the 5-year Consolidated Plan. The specific activities funded during the 2015-16 Fiscal Year were identified as funding priorities to address the four areas of need and demonstrate impact in the community.

Each of the federal grants has specific requirements on how funds can be used to meet the goals/areas of need. The main objective of each program is described below.

CDBG: As the largest and most flexible of the four federal grants, the Community Development Block Grant (CDBG) funds are divided into three categories. These include Public Services,

Administration, and Community Development Investment (CDI) Activities. The CDI category is further delineated into non-construction and construction projects.

HOME: These funds must be used to provide affordable housing opportunities.

ESG: The Emergency Solutions Grant (ESG) must be used for solutions to address homelessness.

HOPWA: The HOPWA grant must be used to fund agencies that provide housing and support services to low income individuals living with HIV/AIDS.

A summary of the total federal fund expenditures by goal and program is provided in Table A below. It should be noted that the total expenditures of \$21,700,000 exceeds the funds allocated for FY 2015-16. This is due to the inclusion of expenditures in “program income” which must be spent before the current year allocation. Program income consists primarily of construction loan repayments from loans originated in prior years. Additionally, the City is required to allocate approximately \$2,000,000 annually to repay the federal government for Section 108 loans made to the City’s former Redevelopment Agency for various private development projects. When the loans were executed, CDBG funds were identified as the collateral funding source for this repayment obligation. Until another source of funding is identified, CDBG will continue to be the source of this annual repayment through 2026. This represents approximately 25% of the City’s annual CDBG CDI allocation.

Table A

2015-16 Federal Grant Expenditures by Goal and Program					
Goal	CDBG	HOME	ESG	HOPWA	Total*
Responding to Homelessness and its Impacts on the Community	\$810,278	\$537,794	\$710,047		\$2,058,119
Increase and Preserve Affordable Housing Opportunities	\$1,904,131	\$9,844,895		\$745,900	\$12,494,926
Strengthening Neighborhoods	\$3,432,141				\$3,432,141
Promoting Fair Housing Choices	\$396,600				\$396,600
Section 108	\$1,837,206				\$1,837,206
Administrative	\$1,296,288	\$92,408	\$25,300	\$22,077	\$1,436,072
Total	\$9,676,644	\$10,475,097	\$735,347	\$767,977	\$21,655,064

*The total expenditure amounts may differ from the amounts reflected in the annual budget due to timing differences regarding the treatment of program commitments and encumbrances.

RESPOND TO HOMELESSNESS AND ITS IMPACTS ON THE COMMUNITY

Based on the 2015 San José homeless census and survey, approximately 4,000 homeless individuals reside in San José on any given night. This represents a decrease of 15% from 2013. In spite of the improvement, 69% of those counted remain unsheltered. Therefore, efforts to end homelessness remain a top priority in San José. The City expended \$2,100,000 in federal CDBG, HOME and ESG funds toward services and housing for the homeless.

A summary of the major outcomes in responding to homelessness is provided in Table B.

Table B

Respond to Homelessness and Its Impacts on the Community			
Projects	Agency	Unduplicated Individuals/ Households Served	Outcomes
HOME Rental Assistance	The Health Trust	46 households	46 homeless individuals/households were provided a rental subsidy to ensure they paid no more than 30% of their income towards housing costs. All clients received case management services.
Citywide Outreach & Shelter	HomeFirst	305 individuals	31% of clients (33 of 106 individuals exiting program) contacted via street/encampment outreach and exited the program, moved from street to permanent housing destinations or temporary destinations (Emergency Shelter or Transitional Housing), and some institutional destinations.
Downtown Outreach Program	PATH	184 individuals	40% of clients (74 individuals) contacted via street/encampment outreach moved from street to temporary destinations (Emergency Shelter or Transitional Housing), and some institutional destinations (e.g. foster care, long-term care facility). 157 individuals completed an assessment and were added to the Community Queue to be matched with housing opportunities as they become available.
Rapid Rehousing and Supportive Services	Bill Wilson Center Consortium	491 individuals	66% of clients (59 of 89 individuals receiving case management services) served through these programs, gained or increased employment or non-employment cash income. 46% of clients (41 of 89 individuals receiving case management services) served through emergency shelter and/or supportive services exited to permanent housing destinations.
Total	1,026 individuals/households served		

Under the HOME funded Tenant Based Rental Assistance (TBRA) program and ESG funded Rapid Rehousing program, 61 homeless individuals and families received subsidies to assist them in obtaining permanent housing. In spite of falling below the annual goal of 215, this is a significant accomplishment given the challenging rental market in San José.

While San José continued to support outreach services citywide, the City also funded a new service provider in FY 2015-16 to establish homeless outreach and engagement programs in downtown San José and to establish a dedicated community outreach and mobile case management team. Between the citywide and downtown programs, 2,596 outreach contacts were achieved, exceeding the goal of 1,350.

In the case of Homelessness programs and services, City staff has adopted County-wide outcome indicators for homeless programs and services which have been established by the County's Continuum of Care (CoC). The CoC, is a multi-sector group of stakeholders, including City staff, who are charged with coordinating large scale implementation of efforts to end homelessness in Santa Clara County. Some of the key outcomes obtained in FY 2015-16 include:

- 37% of clients contacted via street/encampment outreach moved from street to permanent housing destination or temporary destinations (Emergency Shelter or Transitional Housing), and some institutional destinations. This far exceeds the goal of 10%.
- 46% of clients served through the Rapid Rehousing and Supportive Service Program exited to permanent housing destinations.

INCREASE AND PRESERVE AFFORDABLE HOUSING OPPORTUNITIES

For FY 2015-16, the City spent \$12,500,000 in federal funds to provide affordable housing opportunities. Specifically, the City assisted in the construction of 37 new apartments, affordable to extremely low-income (\$33,500 annually for a family of four), very low-income (equal to \$55,800 annually for a family of four), and low-income families (\$79,250 annually for a family of four). Although new affordable housing construction fell below the first year goal of 80 apartments constructed, the City committed \$10,500,000 in HOME funds toward the development of new affordable housing. These investments along with previous commitments of federal funds, positions the City to significantly exceed the 5-year goal of constructing 160 new federally funded affordable apartments.

The City also invested \$3,000,000 of CDBG funds toward the acquisition and rehabilitation of the Plaza Hotel; a forty-nine unit SRO residential facility that will house formerly homeless individuals. Acquisition was completed in FY 2015-16 with the rehabilitation set for completion in FY 2016-17. In addition, the City purchased a parcel in South San José to support development of up to 32 new affordable apartments.

The City was also able to assist or retain housing for 72 households through the Housing for People With Aids (HOPWA) program. This greatly exceeded the projected goal of 25

households assisted. With 72 households served, the program has reached 65% of the five-year goal in the first year.

A summary of funds expended to acquire land, construct or rehabilitate properties to provide new affordable housing opportunities, is provided as Table C.

Table C

Increase and Preserve Affordable Housing Opportunities (New Development, Acquisition, and/or Rehabilitation)			
Project	Status	Federally-funded Affordable Apartments Added or Under Construction	Total Affordable Apartments Added or Under Construction
Japantown Seniors	Completed	37	74
Donner Lofts	Under Construction	43	101
The Met North	Under Construction	47	70
Second Street Studios	Pre-development	58	134
The Plaza Acquisition and Rehabilitation	Pre-development	49	49
Gallup/Mesa Land Acquisition	Acquisition Complete	TBD	TBD
TOTAL		234	428

STRENGTHENING NEIGHBORHOODS

Activities pertaining to strengthening neighborhoods were solely funded through CDBG in FY 2015-16. This category provides funding for programs, services and projects that contribute to viable urban communities through decent housing; suitable living environments and expanded economic opportunities. These objectives were addressed in conjunction with the funding priorities identified by the community. These fall into the following three categories: 1) Public Services; 2) CDI Non-construction Projects; and 3) CDI Construction Projects.

Public Services Projects

Senior Services: The City funded two services to support the needs of senior residents in San José. Through the City’s CDBG program, the City funded the Meals on Wheels Program and the Senior Isolation to Inclusion Program. The two programs combined to serve over 76,822 meals, coordinated 10,013 assisted door-to-door transportation services, and provided just over 244,800 hours of caregiver respite services. The two programs combined to serve 807 low-income seniors in FY 2015-16. One example of a key outcome for these services is that: 96% of the low-income dependent seniors (666 individuals) served by the Senior Isolation to Inclusion Program have

improved their independent living skills and remained in their homes and out of a nursing home for at least six months.

Neighborhood Services: The City funded three non-profit agencies combined to provide 47 leadership development training sessions to support leadership development training for 173 residents and potential future community leaders. One example of a key outcome includes: 86% participants of CommUniverCity's Community Leadership Program indicated they are more prepared to assume positions of leadership as a result of participation in the program.

A summary of the obtained outcomes for addressing the goal of Strengthening Neighborhoods via public service projects is provided in Table D-1.

Table D-1

Strengthening Neighborhoods - Public Services			
Projects	Agency	Unduplicated Individuals/ Households Served	Outcomes
Senior Isolation to Inclusion	Catholic Charities	694 Individuals	81% of clients (562 seniors) served by the program have demonstrated a 10% increase in socialization and subsequent decrease in depression/isolation after participating in the program for at least three months. 96% of the low-income dependent seniors (666 individuals) served by this program have improved their independent living skills and remain in their homes and out of a nursing home for at least six months.
Meals on Wheels	The Health Trust	113 Individuals	85% of the seniors served (96 individuals) reported that they looked forward to the daily visit from the driver "all" or "some" of the time. 80% of the clients served (90 individuals) reported that they visit with their driver "frequently" or "occasionally", increasing their socialization and decreasing isolation.
Mayfair Neighborhood Engagement	Somos Mayfair	100 individuals	74% of the community leaders and participants in community activities increased their leadership at home and in the community.
Santee Neighborhood Engagement & Leadership Program	Franklin McKinley Children's Initiative/ Catholic Charities	46 individuals	86% of participants demonstrated increased leadership in their community. 88% of participants demonstrated an increase in self-governing practices. 82% of participants demonstrated an increase in ownership of their community.
CommUniverCity Community Leadership Program	CommUniverCity	27 individuals	86% participants indicated they are more prepared to assume positions of leadership as a result of participation in the program.
Total	980 individuals served		

Community Development Investment (CDI) - Non-Construction Projects

Encampment and Place-based Cleanup Program: The City funded the San José Streets Team (SJST), a non-profit agency with the goal of creating opportunities for homeless individuals to gain skills to help them succeed. SJST provides job training and placement for homeless individuals while linking them to services such as case management and shelter services. Through the Encampment and Place-based Cleanup Program, 2,280 Cubic yards of trash and debris were removed from streets, creeks, and encampments; over 4,200 hours of case management were provided to 120 homeless and formerly homeless individuals and over 3,000 hours of employment development services were provided to 120 program participants. One of the key outcomes of this program includes: Thirty three individuals graduated from the program and retained employment for at least three months.

Targeted Code Enforcement: The City funded targeted Code Enforcement within the three place-based neighborhoods as well as hot spots in neighborhoods identified in the Mayors Gang Prevention Task Force (MGPTF) FY 2015-16. Within these areas, Code Enforcement performed enhanced multi-family inspections as well as surveys focusing on blighted conditions of residential properties. Code Enforcement conducted 5,647 inspections and re-inspections, which resulted in 2,655 notices sent to property owners and 4,286 violations corrected. One key outcome includes: 87% of substandard housing violations identified by inspectors were corrected within 120 calendar days from the date inspectors notified the property owners of the violations.

Minor Repair Program: The City's Minor Repair Program assisted 259 low-income San José residents with 1,843 repairs. Some of the key outcomes of this program include:

91% of households served report improved safety conditions in their home. 96% of households served report improved accessibility and mobility in their home as a result of the improvement.

A summary of the obtained outcomes for addressing the goal of Strengthening Neighborhoods via CDI Non-Construction projects is provided in Table D-2.

Table D-2

Strengthening Neighborhoods –CDI Non-Construction Projects			
Project	Agency	Neighborhoods / Population Served	Outcome
Encampment and Place-Based Clean Up	San Jose Streets Team	Santee Five Wounds/ Brookwood Terrace Mayfair MGPTF Hotspots Encampments	Removed 2,280 cubic yards of trash and debris from the City's Place-Based Initiative (PBI) neighborhoods, homeless encampments, and neighborhood hotspots identified by MGPTF. Provided 4,248 hours of case management and 3,089 hours of employment development services to 120 homeless and formerly homeless individuals. 19 homeless participants were placed in permanent housing and 33 individuals graduated from the program and retained employment for at least three months.
Code Enforcement	City - PBCE	Santee Five Wounds/ Brookwood Terrace Mayfair MGPTF Hotspots	89% of blight violations identified by inspectors were corrected within 60 calendar days from the date inspectors notified the property owners of the violations. 87% of substandard housing violations identified by inspectors were corrected within 120 calendar days from the date inspectors notified the property owners of the violations.
Minor Repair Program	Rebuilding Together	259 low income households city-wide	91% of households have improved safety conditions in their home. 96% of households have improved accessibility and mobility in their home as a result of the improvement.

Community Development Investment (CDI) – Capital Improvement Projects

Capital improvement projects are selected as a means to improve the infrastructure of selected, low-income neighborhoods. Due to the complexity of planning, procurement, and construction, Capital Projects often span multiple fiscal years. In 2015-16, the City committed funding to a number of projects that include pedestrian safety improvements at intersections throughout East San José, ADA upgrades to curb ramps within CDBG eligible neighborhoods, and improvements to a non-profit homeless service provider’s facility. However, the focus of this report is the projects that were completed this past fiscal year. Completed projects for this period include:

LED Lighting: Completion of the two year project to replace low-pressure sodium street lights in lower-income neighborhoods with LED lights to improve visibility and safety in those communities. In FY 2015-16, 183 lights were retrofitted.

The Five Wounds Art Walk Project: an interactive multi-media art exhibit between San José High Academy and Olinder Elementary School designed to educate neighborhood residents about water pollution and its effects on the City’s storm drain system.

The Santee Drop-in Center and Play Structure Project: was originally approved in the 2013-14 Annual Action Plan. This project was a collaboration between the City and the Franklin McKinley School District to create community space on School District property within the Santee community. After long delays in the bidding and construction process, construction of the center began in the summer of 2015 and was completed in February 2016. Since opening, several community meetings have been held at the facility as well as ongoing educational programs to support the Santee community.

A summary of all the funded capital improvement projects is included as an **Attachment A** to this memo.

PROMOTING FAIR HOUSING CHOICES

The Fair Housing Act which is enforced by HUD, prohibits discrimination when renting, buying or securing financing for any housing. Federal protection covers discrimination because of race, color, national origin, religion, sex, disability and the presence of children. Fair Housing covers most housing whether publically or privately funded. As an entitlement City, San José must ensure that all programs are administered in a manner that affirmatively furthers the policies of the Fair Housing Act.

San José has funded the services of a non-profit fair housing consortium comprised of five different non-profit agencies to help fulfill the City's Fair Housing requirements. The Consortium offers a comprehensive and coordinated Fair Housing Program that includes, discrimination complaint intake and investigation, enforcement and litigation services, and general fair housing education. Between the five consortium members, the consortium provided 96 fair housing investigations, 191 client briefings and 98 legal representations, and 62 fair housing presentations. Key outcomes for this project include:

90% of participants became more familiar with the laws governing fair housing following fair housing presentations provided via this program.

80% of complainants reported improved access or availability of housing through the provision of legal services via this program.

Increased Focus on Fair Housing

With the beginning of a new funding cycle in FY 2016-17, the Housing Department issued a new Request for Proposal that included Fair Housing Services. The result was a funding award to a re-organized Fair Housing Consortium. Although the lead agency and most of the original consortium members remain, the Consortium has modified agency roles and service delivery models to provide more efficient and effective service delivery. One of the primary changes to the service delivery is the addition of screening and surveying for disparate impact. This new service allows the consortium to delve deeper into potential discrimination related to poor rental housing conditions and retaliation complaints.

It should be noted that the City devotes only \$400,000 annually to address these Fair Housing issues. This is due to the pressing demands of other funding priorities. Unlike the other main areas of need identified in the City's Consolidated Plan, the City does not provide additional resources to address fair housing issues. Thus, the funds available for this purpose fall well short of the need. In April of last year, City Council approved a modified Apartment Rent Ordinance. As part of the action approving the Ordinance, the City Council directed staff to bring back recommendation for a new Anti-Retaliation & Protection Ordinance in the fall of 2016. This provides the potential avenue for new resources to help address fair housing issues.

Lastly, the Housing Department will be finalizing and submitting an updated Analysis of Impediments to Fair Housing Choices (AI). As an entitlement City that regularly receives federal funding, HUD requires jurisdiction to periodically evaluate impediments to fair housing and document efforts overcome those impediments identified. In 2020, the Affirmatively Furthering Fair Housing (AFFH) will replace the AI. The AFFH will use data to better understand the factors that cause or maintain segregation, racially concentrated areas of poverty, and significant disparities in access to opportunity, and disproportionate housing needs.

SECTION 108

The City is required to allocate approximately \$2,000,000 annually to repay the federal government for Section 108 loans made to the City's former Redevelopment Agency for various private development projects. When the loans were executed, CDBG funds were identified as the collateral funding source for this repayment obligation. Until another source of funding is identified, CDBG will continue to be the source of this annual repayment through 2026. This represents approximately 25% of the City's annual CDBG CDI allocation.

ADMINISTRATION

For each federal funding source, the City funds administrative activities within federally-regulated limits. Administrative activities include planning, grant management, monitoring, reporting, legal services, and environmental review.

EVALUATION AND FOLLOW-UP

Upon City Council approval, the CAPER will be submitted to HUD by the September 30, 2016 due date. The draft and final CAPER documents will be posted on the San José Housing Department's website at: www.sanjoseca.gov/CAPER

Additionally, in response to questions and comments by the City Council at the May 3, 2016 meeting, staff has included additional information in this report on performance and outcomes measures as they relate to the FY 2015-16 CAPER and funded activities. The Housing Department will be requesting that the Rules and Open Government Committee add to the

Neighborhood Services and Education (NSE) Committees work plan, a Housing Department presentation describing performance and outcome measurements (including cost-effectiveness) related to the FY 2016-17 Action Plan.

PUBLIC OUTREACH

HUD requires that jurisdictions hold one public hearing and a 15-day public review period to receive public comments on the draft CAPER. The document's public review and comment period runs from August 22, 2016 through September 8, 2016. The City will also hold two public hearings on the document: one at the September 8, 2016 Housing and Community Development Advisory Commission meeting, and another at the September 13, 2016 City Council meeting. This memorandum will be posted to the September 13, 2016 City Council agenda.

A public notice regarding the aforementioned public review and comment period was published in the *San José Mercury News*, *El Observador*, *Vietnam Daily News*, *The World Journal* (Chinese), and the *Philippine News* on August 19, 2016.

COORDINATION

The preparation of this Memorandum was coordinated with the City Attorney's Office and the City Manager's Budget Office.

COMMISSION RECOMMENDATION/INPUT

The Housing Department staff will be presenting the draft CAPER to the Housing and Community Development Commission on September 8, 2016. Because the CAPER is being presented to the Commission after the submittal of this Memorandum, a Supplemental Memorandum documenting any comments received at the September HCDC meeting will be provided to City Council prior to the September 13, 2016 City Council meeting.

COST SUMMARY/IMPLICATIONS

Without an approved CAPER, the City of San José will not qualify for future HUD funding including CDBG, HOME, HOPWA, and ESG programs that are essential for supporting vital housing and community development investments.

HONORABLE MAYOR AND CITY COUNCIL
August 31, 2016
Subject: Public Hearing on the 2015-2016 CAPER
Page 14

CEQA

Not a Project, File No. PP10-069 (a) Annual Report.

/s/
JACKY MORALES-FERRAND
Director of Housing

For questions, please contact Jacky Morales-Ferrand, Director of Housing at (408) 535-3855.

ATTACHMENT A
Strengthening Neighborhoods – Capital Improvement Projects

Project	Agency	Status	Neighborhoods/ Population Served	Outcome
Five Wounds Art Walk	City - ESD	Completed	Five Wounds/ Brookwood Terrace	At the completion of the project 79% of residents surveyed indicated they knew there is a creek near their home, compared to 62% before the project. 70% of residents surveyed understood that trash that enters the storm drain goes into the creek untreated, compared with 64% before the project. 59% of residents indicated they noticed more art in their neighborhood, compared to 46% before the project.
Santee Drop-In Center and Playground	Franklin-McKinley School District	Completed	Santee	97% of residents surveyed reported the new park in their neighborhood improved their quality of life. 100% of residents surveyed reported access to a community center improved their quality of life. 49% of residents surveyed reported the increase in parking in their neighborhood improved their quality of life.
LED Lights	City - DOT	Under Construction	Santee Five Wounds/ Brookwood Terrace Mayfair	81% of residents surveyed (n=85) rated the overall new LED lighting level (brightness, visibility), appearance (color), and feel (ambiance) as good or excellent as compared to the previous "low pressure sodium" (LPS) lighting. The City estimates a 60% savings in energy use for each streetlight converted from low-pressure sodium to LED lighting.
Five Wounds/ Brookwood Terrace Pedestrian Safety Improvements	City - PW	Under Construction	Five Wounds/ Brookwood Terrace	Will be reported when completed
Five Wounds/ Brookwood Terrace Road Humps	City - PW	Under Construction	Five Wounds/ Brookwood Terrace	Will be reported when completed
ADA Ramps	City - DOT	Under Construction	Santee Five Wounds/ Brookwood Terrace Mayfair	Will be reported when completed
Mayfair Community Garden Enhancement	City - PRNS	Under Construction	Mayfair	Will be reported when completed
Recovery Café Rehabilitation	Recovery Café	Funded	Homeless Individuals	Will be reported when completed
Library Facility Improvements	City - Library	Under Construction	Various low-income neighborhoods	Will be reported when completed