TO: HONORABLE MAYOR AND CITY COUNCIL

FROM: Jacky Morales-Ferrand

DATE: August 7, 2017

SUBJECT: SEE BELOW

SUBJECT: CONTINUATION AND AMENDMENT OF THE AGREEMENT WITH THE COUNTY OF SANTA CLARA TO SUPPORT CASE MANAGEMENT, TRANSPORTATION, AND DATA SERVICES FOR CHRONICALLY HOMELESS INDIVIDUALS IN SAN JOSE

SUPPLEMENTAL

REASON FOR SUPPLEMENTAL

The reason for this supplemental memorandum is to provide the City Council with additional documentation and data related to the tracking and performance measurements of the Care Coordination Project (CCP) through the Homeless Management Information System (HMIS).

BACKGROUND

At the September 20, 2016, City Council meeting, Council requested that staff explore the potential of sharing appropriate HMIS data on the City’s Open Data Portal. With the County Office of Supportive Housing (OSH) now fully overseeing both HMIS and the CCP, OSH has the capacity to provide the City with comprehensive quarterly reporting for all chronically homeless San José residents receiving services through the project.

ANALYSIS

The attached CCP report (Attachment A) includes several sample reporting tables for San José clients. Given the extensive information collected through HMIS, the City has the ability to request a variety of data sets from OSH. Client reporting can include:

- Demographics
- Income
- Time to housing placement
- Connection to other services
The Housing Department will work with OSH to produce these reports on a quarterly basis. It should be noted that the data will reflect not only the clients funded by the City, but also all San José residents receiving services through the CCP. These comprehensive reports will help to provide a better understanding of the barriers to housing, the effectiveness of services, and the long-term health and stability of clients.

COORDINATION

This report has been prepared in coordination with the Office of the City Attorney.

/s/
JACKY MORALES-FERRAND
Director, Housing Department

For questions, please contact Ray Bramson, Acting Deputy Director, at (408) 535-8234.

Attachment:

A. Sample FY16-17 CCP Data Report for COSJ Clients
ATTACHMENT A: Sample FY16-17 CCP Data for COSJ Clients

**Total Client Enrollment and Housing**
- Total Enrolled: 508
  - COSJ Funded Clients: 157
  - COSJ Non-funded Clients: 351
- Enrolled and Housed: 401
  - COSJ Funded Clients: 132
  - COSJ Non-funded Clients: 269

**Days to Placement in Housing**
- Housed at Program Entry: 37%
- < 60 days: 12%
- 60 to < 90 days: 8%
- 90 to < 120 days: 8%
- > 120 days: 35%

**Destination at Program Exit**
- To Temporary Destinations: 32%
- To Institution: 5%
- To Other Permanent Housing Destinations: 14%
- To Other Housing Program: 41%
- Died: 9%

**Client Monthly Income**
- 0 to <$147: 11%
- $147: 10%
- > $147 to $849: 34%
- > $849: 45%