## Recovery Update

<table>
<thead>
<tr>
<th>People</th>
<th>Buildings</th>
<th>Infrastructure</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>56</strong> – Households in Temporary Housing</td>
<td><strong>All</strong> building are cleared for re-entry</td>
<td><strong>64</strong> – Projects seeking reimbursement from FEMA/CalOES</td>
</tr>
<tr>
<td><strong>161</strong> – Households in Permanent Housing</td>
<td><strong>83</strong> – Number of Homes still in permitting process</td>
<td><strong>18 months</strong> – timeline to complete projects and receive funding</td>
</tr>
<tr>
<td><strong>217</strong> – Households in Case Management</td>
<td><strong>7,500</strong> Metric Tons of Debris Removed</td>
<td></td>
</tr>
<tr>
<td><strong>62</strong> – Families assisted w/ Car Replacement/Repair Program</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>23</strong> – Number of cars donated by the City</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Housing Status of Displaced Households

- Temporary Housing
- Permanent Housing
NO ILLEGAL DUMPING

YOU ARE WATCHED!

NO DUMPING ON STREET

($)
After Action Review & OES Assessment

Prepared for the City of San José by Witt O’Brien’s
Emergency Management Roadmap

Lessons Learned from the After Action Review
8 August 2017
# Prioritization and Organization

<table>
<thead>
<tr>
<th>Emergency Management Backlog</th>
<th>Identify High Priority Items</th>
<th>Assess Timeline</th>
</tr>
</thead>
</table>
| 150 - After Action Report Items | Is it required?  
• By law?  
• Grant/reporting reqs? | Does the action need to be initiated or completed within the next 9-12 months? |
| 60 – Council Actions | Is it strategic?  
• Lay the groundwork for a future success |  |
| 36 – Flood Recovery Actions | Is it impactful?  
• Does the outcome significantly move us towards our goal? |  |

---

**Emergency Management Roadmap**

1. Strengthen Emergency Management Structure
2. Improve Emergency Planning
3. Complete Flood Recovery
4. Prepare for Next Rainy Season
5. Enhance Key Capabilities
6. Increase Emergency Management Coordination
Emergency Management Roadmap

- Strengthen Emergency Management Structure
- Improve Emergency Planning
- Increase Coordination
- Prepare for Next Rainy Season
- Complete Flood Recovery
- Enhance Key Capabilities
Strengthen Emergency Management Structure

Assistant City Manager

Emergency Management Working Group
- All Departments Engagement

Director of Emergency Services

- Planning
- Training
- Community Preparation
- EOC Readiness

Admin Grants
Improve Emergency Planning

Emergency Operations Plan (circa 2006)

Emergency Communications Plan
All Hazards Evacuation Planning
Hazard Specific Plans

Flood Emergency Action Plan (circa 1998)

Public Notification Process
Flood Response
Flood Recovery

Community Action Plans (none existing)

Rock Springs
Olinder Naglee Roosevelt
Mobile Home Parks
Complete Flood Recovery

- People
- Homes
- Infrastructure
Prepare for Next Rainy Season

- Stream Debris Removed
- Community Prepared
- Public Notification and Warning Ready
Enhance Key Capabilities

Warning and Notification (High Tech & High Touch)

EPIO Language, Field, Social Media

Deepen The Bench

Emergency Communication

EOC Planning, Liaison, Housing,

Data, Technology and Information Management
Increase Coordination

- County
- Water District
- Contract with key CBOs
- Inter Governmental
- CADRE
- Emergency Management Working Group
Community Resilience: We All Play a Role

You and Your Family
- Have a Kit
- Make a Plan
- Be Prepared
- Stay Informed
- Get CERT-ified

Volunteer Opportunities
- First Aid & CPR Classes
- Social Services
- VTA

San José Prepared
- Social Media
- Alert SCC
- CERT

City of San José
- Emergency Operations Center
- Emergency Operations Plan
- Disaster Service Workers
- Community Action Plan
- Emergency Response
- Recovery Assistance
- Community Outreach
- LRAD, EVC, CPOD

A Resilient Community
- Community Action Plans
- Public Notification
- Mass Care
- RACES
- IPAWS
- WEA

Community Organizations
- Santa Clara Valley Water District
- National Weather Service
- American Red Cross
- Santa Clara County
- Catholic Charities
- Private Sector
- Sacred Heart
- Tzu Chi

Community Resilience: We All Play a Role
- You and Your Family
- City of San José
- Community Organizations

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Emergency Management Roadmap

- Enhance Key Capabilities
- Increase Coordination
- Improve Emergency Planning
- Prepare for Next Rainy Season
- Complete Flood Recovery

Strengthen Emergency Management Structure
Upcoming Actions and Next Steps

- Mass Care and Shelter Training & Exercises
- Community Emergency Action Plan
- Prepare for the next rainy season
- Joint Emergency Action Plan meeting with the Santa Clara Valley Water District
- Provide special training sessions for Council